Continuing the ISO-9000 Journey

by Lorri Williams

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ince the beginning of our journey towards ISO-9000 certification, we have incorporated many process and system improvements. These improvements help us provide customers with safe, defect-free products and services in a cost-effective and timely manner.

In 1992, our manufacturing facilities in the United Kingdom and Minden, Nevada were both certified to ISO-9001. Since that time, the Minden facility has undergone two ISO-9000 periodic audits. These third-party audits are performed every six months by Det Norske Veritas, an accredited certification group. We use the results of these audits to verify our continuing commitment to the ISO-9000 Quality Systems.

In October 1993, our Houston, Texas facility was also certified to ISO-9001. Certification of the Minden and Houston facilities, completes the initial certification requirements for all of our manufacturing locations.

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